



SUPPORT

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Sales Order #: 15222218

Issue Date: 23-JUL-13

Symantec Agreement (SAN) #: JHN9NMREW

Customer Reference:

Disti / Cust PO: SC671/220713

Certificate #: 13337398

Issued To:

OA0 KS-PRIKAME

G.H. 7A

614099 PERM

RUSSIAN FEDERATION

Customer Number: 60412809

Contract Owner:

OA0 KS-PRIKAME

G.H. 7A

614099 PERM

RUSSIAN FEDERATION

Customer Number: 60412809

If your purchase requires a license key and it is not printed or referenced on this certificate, you must register the related Serial Number on the Symantec Licensing Portal to receive your key. Go to <https://my.symantec.com> to register your software and obtain license keys.

IMPORTANT:

Symantec.cloud customers:

If you purchased a Symantec hosted service, please go to <http://activate.symanteccloud.com> for activation unless specific provisioning instructions for your product have been provided elsewhere.

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M4488515444	SYMC ENDPOINT PROTECTION 12.1 PER USER RENEWAL ESSENTIAL 12 MONTHS REWARDS BAND A License File(s): 29690891.slf	55	0E7IOZZ0-ER1 RA	8683-2594-3761	01-DEC-13	30-NOV-14
M0788715005	SYMC ENDPOINT PROTECTION 12.1 PER USER RENEWAL ESSENTIAL 12 MONTHS REWARDS BAND A License File(s): 29690891.slf	67	0E7IOZZ0-ER1 RA	8683-2594-3761	01-DEC-13	30-NOV-14

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Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M7089015165	SYMC ENDPOINT PROTECTION 12.1 PER USER RENEWAL ESSENTIAL 12 MONTHS REWARDS BAND A License File(s): 29690891.slf	23	0E7IOZZ0-ER1 RA	8683-2594-3761	01-DEC-13	30-NOV-14
M0589215298	SYMC ENDPOINT PROTECTION 12.1 PER USER RENEWAL ESSENTIAL 12 MONTHS REWARDS BAND A License File(s): 29690891.slf	15	0E7IOZZ0-ER1 RA	8683-2594-3761	01-DEC-13	30-NOV-14

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).

Symantec.cloud endpoint management console URL: <https://hostedendpoint.spn.com/>

Login to manage and support your Endpoint Protection service(s) such as Backup Exec or Endpoint Security products

Symantec.cloud Technical Support <http://www.symanteccloud.com/support>

Contact technical support for Symantec.cloud offerings

Symantec Email & Web mangement console URL: <https://clients.messagelabs.com>.

Login to manage and support your cloud-based Email, Web and IM security services products.

Licensing Portal Help Tutorials: <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>

These two-minute videos explain how to get license keys for new purchases and version upgrades.

Global Enterprise Customer Care URL: <http://go.symantec.com/callcustomercare>

Contact Customer Care for non-technical licensing-related questions.

Technical Support URL: <http://www.symantec.com/enterprise/support/index.jsp>

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Contact Technical Support for technical product-related questions

Software Download URL: <https://fileconnect.symantec.com>

You will need a Serial Number related to your product for access.

Symantec URL: <http://www.symantec.com>

Learn more about Symantec products and services.

Symantec Licensing Program URL: <http://www.symantec.com/business/products/licensing/index.jsp>

Learn more about the benefits of the Buying Program you are participating in.

TC TrustCenter Support Resources URL: <https://knowledge.verisign.com/support/mpki-support/index?page=content&&id=AR1597>

Additional TC TrustCenter Support Resources and Tools

Symantec Education Voucher Redemption URL: <http://www.symantec.com/business/training/evoucher/>

To access your Education purchase click on the Education Voucher Redemption URL link above, and using the serial number on the face of this certificate, complete the Voucher registration process, then follow the instructions to begin your training.

Managed Security Services Client Services Team: clientservices@monitoredsecurity.com

For Managed Security Services related questions, please contact the Client Services Team.

Symantec User Authentication Technical Support URL: <http://www.verisign.com/support/contact/index.html>

Symantec User Authentication Products



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Symantec Enterprise Technical Support

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