



SUPPORT

Page: 1 of 4

Sales Order #: 14867713

Issue Date: 30-APR-12

Symantec Agreement (SAN) #: V959DXEXP

Customer Reference:

Disti / Cust PO: SC314-R/280412

Certificate #: 11965508

Issued To:

OA0 RCS

MALAYA POLYANKA 2

117630 MOSCOW

RUSSIAN FEDERATION

Customer Number: 59783058

Contract Owner:

OA0 RCS

MALAYA POLYANKA 2

117630 MOSCOW

RUSSIAN FEDERATION

Customer Number: 59783058

If your purchase requires a license key and it is not printed or referenced on this certificate, you must register the related Serial Number on the Symantec Licensing Portal to receive your key. Go to <https://licensing.symantec.com> to register your software and obtain license keys.

IMPORTANT:

Symantec.cloud customers:

If your certificate includes a serial number, you are a new or a returning customer, please access the Symantec .cloud Management Console located at: <http://hostedendpoint.spn.com>, and click on the service tab that you have subscribed to, to activate your service.

If your certificate doesn't include a serial number below and you are a new customer, you will receive a welcome email shortly with instructions to activate your service. Existing customer, please log in your cloud management console

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M4285797388	SYMC PROTECTION SUITE ENTERPRISE EDITION 4.0 PER USER RENEWAL BASIC 12 MONTHS EXPRESS BAND D License File(s): 25014135.slf	150	4GMSOZZ0-BR 1ED	5682-7944-1252	17-JUN-13	16-JUN-14

Product is subject to the U.S. Export Administration Regulations (EAR) and diversion contrary to U.S. law is prohibited. You agree to comply with all relevant laws, including the U.S. EAR and the laws of any country from which Product is re-exported. All Symantec Product is currently prohibited for export or re-export to Cuba, North Korea, Iran, Syria and Sudan and to any country or its nationals subject to relevant embargo or sanction or to any entity or person for which an export license is required per any relevant restricted party list, without first obtaining a license. Furthermore, You will not use or allow use of Product in connection with chemical, biological, or nuclear weapons, or missiles, drones or space launch vehicles capable of delivering such weapons.



SUPPORT

Page: 2 of 4

Sales Order #: 14867713

Serial Number	Product Name/Description	Quantity	Part #	RTSM ID / Support ID	Maintenance/Subscription	
					Start Date	End Date
M8586202321	SYMC MAIL SECURITY FOR DOMINO MULTI 8.0 XPLAT PER USER RENEWAL BASIC 12 MONTHS EXPRESS BAND D License File(s): 25014162.slf	10	20018290	5682-7944-1252	17-JUN-12	16-JUN-13
M4686002984	SYMC MAIL SECURITY FOR DOMINO MULTI 8.0 XPLAT PER USER RENEWAL BASIC 12 MONTHS EXPRESS BAND D License File(s): 25014162.slf	10	20018290	5682-7944-1252	17-JUN-12	16-JUN-13

For ease of managing your support renewal, please retain this certificate which holds valuable reference information for your renewal transaction inclusive of your Symantec Agreement Number (SAN).

Symantec.cloud endpoint management console URL: <https://hostedendpoint.spn.com/>

Login to manage and support your Endpoint Protection service(s) such as Backup Exec or Endpoint Security products

Symantec.cloud Technical Support <http://www.symanteccloud.com/support>

Contact technical support for Symantec.cloud offerings

Symantec Email & Web mangement console URL: <https://clients.messagelabs.com>.

Login to manage and support your cloud-based Email, Web and IM security services products.

Licensing Portal Help Tutorials: <https://licensing.symantec.com/acctmgmt/home/Jump.jsp>

These two-minute videos explain how to get license keys for new purchases and version upgrades.

Global Enterprise Customer Care URL: <http://go.symantec.com/callcustomercare>

Contact Customer Care for non-technical licensing-related questions.

Technical Support URL: <http://www.symantec.com/enterprise/support/index.jsp>

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SUPPORT

Page: 3 of 4

Sales Order #: 14867713

Contact Technical Support for technical product-related questions

Software Download URL: <https://fileconnect.symantec.com>

You will need a Serial Number related to your product for access.

Symantec URL: <http://www.symantec.com>

Learn more about Symantec products and services.

Symantec Licensing Program URL: <http://www.symantec.com/business/products/licensing/index.jsp>

Learn more about the benefits of the Buying Program you are participating in.

TC TrustCenter Support Resources URL: <https://knowledge.verisign.com/support/mpki-support/index?page=content&&id=AR1597>

Additional TC TrustCenter Support Resources and Tools

Symantec Education Voucher Redemption URL: <http://www.symantec.com/business/training/evoucher/>

To access your Education purchase click on the Education Voucher Redemption URL link above, and using the serial number on the face of this certificate, complete the Voucher registration process, then follow the instructions to begin your training.

Managed Security Services Client Services Team: clientservices@monitoredsecurity.com

For Managed Security Services related questions, please contact the Client Services Team.

Symantec User Authentication Technical Support URL: <http://www.verisign.com/support/contact/index.html>

Symantec User Authentication Products



SUPPORT

Page: 4 of 4

Sales Order #: 14867713

Symantec Enterprise Technical Support

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